



When you book you will receive confirmation of your booking along with a receipt by e-mail within 24 hours, with a receipt and information about what happens next. If you do not receive this information within that time scale it is your responsibility to contact Northern Talent and inform us of your booking.

If you have made a payment and the workshop has become fully booked you will have the option to have your payment refunded OR you can transfer to another class OR go onto the waiting list.

**PayPal attracts a processing fee – this will be added to the stated price of the workshop.*

Should the event be unexpectedly cancelled due to unforeseen circumstances you will be offered the next available date with that casting director or a refund. However, if you cancel that alternative date after you have agreed the re-booking NO REFUND will be available to you.

We always ask for a mobile contact number and if you do not supply it, there is a possibility that we cannot contact you for last minute changes.

By booking a course, class, showcase, event or workshop with NORTHERN TALENT you are agreeing to be compliant with the following information:

Seminars, showcases, workshops and classes are for educational purposes only and DO NOT suggest, infer or imply an offer of security or provide opportunity for casting, employment, favouritism and/or representation.

Please check which e-mail address your Pay Pal account is linked to, this is the e-mail address that we will send all correspondence to unless you specify in writing otherwise.

All sales are final. WORKSHOPS credit, refund or transfer is given if cancellation is made up to 5 full days prior to the workshop. For cancellation up to 3 full days prior to the event: You can transfer or have a credit to a workshop with the SAME industry professional only for a future date. Cancellations after this time for whatever reason, are non-refundable and do not attract credits, transfers or refunds. Cancellation credits are only permitted on one occasion they cannot be used on a rolling basis regardless of reason.

NORTHERN TALENT reserves the right to change, without prior notification, the format of the workshop if the industry professional so dictates.

NORTHERN TALENT have NO control over the scene/scenes or casting specifics given out by the casting house or the content/timing/duration of the actual workshop/showcase. Scene partners will be decided on the day and scenes will also be given on the day.

Whilst every casting director is agreed in writing prior to the showcase or workshop it is out of the control of NORTHERN TALENT if such professional, for whatever reason, declines to attend at such time as is too late to secure a replacement. Every effort will be made to re-book said professional and place original actors on that re-booking. Reasons for such cancellations will ALWAYS be made available to actors that have participated. Travel costs incurred by the actor are NOT the responsibility of NORTHERN TALENT, this should always be considered when travelling. Please note in the event of cancellation due to adverse weather, transport disruption or illness of the actor or industry professional, NORTHERN TALENT take no responsibility and are not liable for any costs associated with travel arrangements that are made and paid for in advance where the event does not subsequently take place or the actor is unable to attend.

By booking and paying for any course, workshop or seminar with NORTHERN TALENT you agree to all of the above.